

**EON/DL/2026-27/280**

**Date:-07<sup>th</sup> July 2026**

To,

**The Secretary,**

Maharashtra Electricity Regulatory Commission,  
13th Floor, Centre No.1, World Trade Centre,  
Cuffe Parade, Mumbai-400005  
[Fax: 22163976 E-Mail: mercindia@merc.gov.in]

**Subject** : Submission of Quarterly report (April-26 to June-26) as per Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply and Determination of Compensation) Regulations, 2021 & Amendment thereof.

Respected Sir,

We are submitting following Quarterly reports for the Q1 (FY 26-27) i.e April-26 to June-26 of EON Kharadi Infrastructure Private Limited SEZ-I & are attached herewith this letter.

**1. Quarterly Reports for Q1 (FY 26-27) Annexure I to Annexure V**

This submission is in compliance of Clause 27 of Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply and Determination of Compensation) Regulations, 2021 & Amendment thereof.

This is for your kind information please.

Thanking You,



Authorized Signatory  
EON Kharadi Infrastructure Private Limited SEZ-I

**Enclosures:**

**1. Quarterly Reports for Q1 (FY 26-27) Annexure I to Annexure V**



EON Kharadi  
INFRASTRUCTURE PRIVATE LIMITED

## EON Kharadi Infrastructure Private Limited SEZ-I

Survey No.77,MIDC KNOWLEDGE PARK,KHARADI ,PUNE -411014

April-26 to June-26

### Annexure-I

Standards of Performance Level by the Distribution Licensee

| Sr. No. | Parameters                                                                       | Area  | Pending complaint nos. (previous Quarter) | Complaints in current Qtr. | Total complaints | No. of complaints addressed     |                           |                            | Pending complaints at end of Qtr. |
|---------|----------------------------------------------------------------------------------|-------|-------------------------------------------|----------------------------|------------------|---------------------------------|---------------------------|----------------------------|-----------------------------------|
|         |                                                                                  |       |                                           |                            |                  | Within Standards of performance | More than stipulated time | Total complaints redressed |                                   |
|         | a                                                                                | b     | c                                         | d                          | e=c+d            | f                               | g                         | h=f+g                      | i=e-h                             |
| 1       | Intimation of charges where supply to dedicated or after extension /augmentation | Urban | 0                                         | 0                          | 0                | 0                               | 0                         | 0                          | 0                                 |
| 2       | New connection / add. load where supply from existing line.                      |       | 0                                         | 3                          | 3                | 3                               | 0                         | 3                          | 0                                 |
| 3       | New connection / add. Load where supply after extension / augmentation.          |       | 0                                         | 0                          | 0                | 0                               | 0                         | 0                          | 0                                 |
| 4       | New connection / add. Load where supply after commissioning of sub-station.      |       | 0                                         | 0                          | 0                | 0                               | 0                         | 0                          | 0                                 |
| 5       | Shifting of Meter / service Line                                                 | Urban | 0                                         | 0                          | 0                | 0                               | 0                         | 0                          | 0                                 |
| 5       | Reconnection of supply after payment of dues.                                    | Urban | 0                                         | 0                          | 0                | 0                               | 0                         | 0                          | 0                                 |
| 7       | Change of Name                                                                   |       | 0                                         | 1                          | 1                | 1                               | 0                         | 1                          | 0                                 |
| 8       | Change of category                                                               |       | 0                                         | 0                          | 0                | 0                               | 0                         | 0                          | 0                                 |
| 9       | Fuse off call                                                                    | Urban | 0                                         | 0                          | 0                | 0                               | 0                         | 0                          | 0                                 |
| 10      | Break down of Over head Line                                                     | Urban | 0                                         | 0                          | 0                | 0                               | 0                         | 0                          | 0                                 |
| 11      | Underground Cable fault /Bus Riser Fault                                         | Urban | 0                                         | 0                          | 0                | 0                               | 0                         | 0                          | 0                                 |
| 12      | Transformer and Associated Switchgear Failure                                    | Urban | 0                                         | 0                          | 0                | 0                               | 0                         | 0                          | 0                                 |
| 13      | Meter Reading                                                                    |       | 0                                         | 0                          | 0                | 0                               | 0                         | 0                          | 0                                 |
| 14      | Replacement of Faulty Meter                                                      | Urban | 0                                         | 0                          | 0                | 0                               | 0                         | 0                          | 0                                 |
| 15      | Replacement of Burnt Meter                                                       | Urban | 0                                         | 0                          | 0                | 0                               | 0                         | 0                          | 0                                 |
| 16      | Billing Complaint                                                                |       | 0                                         | 0                          | 0                | 0                               | 0                         | 0                          | 0                                 |
| 17      | Quality of Supply (Specify the Parameter)                                        |       | 0                                         | 0                          | 0                | 0                               | 0                         | 0                          | 0                                 |





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**EON KHARADI INFRASTRUCTURE PRIVATE LIMITED SEZ-I**

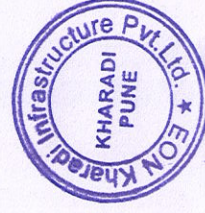
Survey No.77,MIDC KNOWLEDGE PARK,KHARADI ,PUNE -411014

April-26 to June-26

**Annexure-II**

**Report of individual Complaints where Compensation has been paid**

| Sr. No. | Complaint No | Date of Filing Complaint/Automatic Compensation | Consumer No | Name and address of Consumer | Nature of Complaint | Reference Standard of Performance | Amount of Compensation (Rs) | Date of payment of Compensation (DD/MM/YYYY) |
|---------|--------------|-------------------------------------------------|-------------|------------------------------|---------------------|-----------------------------------|-----------------------------|----------------------------------------------|
| (1)     | (2)          | (3)                                             | (4)         | (5)                          | (6)                 | (7)                               | (8)                         | (9)                                          |
| 1       | NIL          | NIL                                             | NIL         | NIL                          | NIL                 | NIL                               | NIL                         | NIL                                          |





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## **EON KHARADI INFRASTRUCTURE PRIVATE LIMITED SEZ-I**

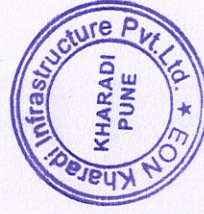
Survey No. 77, MIDC KNOWLEDGE PARK, KHARADI, PUNE - 411014

April-26 to June-26

### **Annexure-III**

#### **Report of action on Faulty Meters (1 Phase/ 3 Phase)**

| Sr. No. | Name of Distribution Licensee                    | Reference to Overall Standards | Faulty Meters at start of the Quarter. (Nos.) | Faulty Meters added during Quarter. (Nos.) | Total Faulty Meters (Nos.) | Meters rectified /replaced (Nos.) | Faulty Meters pending at end of Quarter. (Nos.) |
|---------|--------------------------------------------------|--------------------------------|-----------------------------------------------|--------------------------------------------|----------------------------|-----------------------------------|-------------------------------------------------|
| (1)     | (2)                                              | (3)                            | (4)                                           | (5)                                        | (6)                        | (7)                               | (8)                                             |
| 1       | EON KHARADI INFRASTRUCTURE PRIVATE LIMITED SEZ-I | 0                              | 0                                             | 0                                          | 0                          | 0                                 | 0                                               |





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## EON KHARADI INFRASTRUCTURE PRIVATE LIMITED SEZ-I

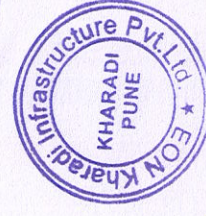
Survey No.77,MIDC KNOWLEDGE PARK,KHARADI ,PUNE -411014

April-26 to June-26

### Annexure-IV

#### Report of Installation of Meters

| Sr. No. | Name of Distribution Licensee                    | Total Agriculture Connections at start of the Quarter (Nos.) | Metered Agriculture Connections at start of the Quarter (Nos.) | New Metered Agriculture Connections released during the Quarter (Nos.) | Unmetered Agriculture Connections at start of the Quarter (Nos.) | New Unmetered Agriculture Connections released during the Quarter (Nos.) | Meters installed to unmetered connections during the Quarter. (Nos.) | Unmetered Agriculture Connections at end of the Quarter (Nos.) | Pending complaints at end of Qtr. | Total Agriculture Connections at end of the Quarter (Nos.) |
|---------|--------------------------------------------------|--------------------------------------------------------------|----------------------------------------------------------------|------------------------------------------------------------------------|------------------------------------------------------------------|--------------------------------------------------------------------------|----------------------------------------------------------------------|----------------------------------------------------------------|-----------------------------------|------------------------------------------------------------|
| (1)     | (2)                                              | (3)                                                          | (4)                                                            | (5)                                                                    | (6)                                                              | (7)                                                                      | (8)                                                                  | (9=6+7-8)                                                      | (10=4+5+8)                        | (9+10)                                                     |
| 1       | EON KHARADI INFRASTRUCTURE PRIVATE LIMITED SEZ-I | NA                                                           | NA                                                             | NA                                                                     | NA                                                               | NA                                                                       | NA                                                                   | NA                                                             | NA                                | NA                                                         |





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## EON KHARADI INFRASTRUCTURE PRIVATE LIMITED SEZ-I

Survey No. 77, MIDC KNOWLEDGE PARK, KHARADI, PUNE - 411014

### Annexure-V

#### Performance Report regarding Reliability Indices

April-26 to June-26

#### (1) System Average Interruption Duration Index (SAIDI)

| Sr. No.            | Month  | Ni = Number of consumers who experienced a sustained interruption on ith feeder | Ri= Restoration time for each interruption event on ith feeder (minutes) | Ni=Total number of consumers of the distribution Licensees area | Sum (Ri*Ni) for all feeders (excluding agri. Feeders) | SAIDI = (6)/(5) |
|--------------------|--------|---------------------------------------------------------------------------------|--------------------------------------------------------------------------|-----------------------------------------------------------------|-------------------------------------------------------|-----------------|
| 1                  | 2      | 3                                                                               | 4                                                                        | 5                                                               | 6                                                     | 7               |
| 1                  | Apr-26 | 0                                                                               | 0                                                                        | 113                                                             | 0                                                     | 0.000           |
| 2                  | May-26 | 0                                                                               | 0                                                                        | 113                                                             | 0                                                     | 0.000           |
| 3                  | Jun-26 | 0                                                                               | 0                                                                        | 113                                                             | 0                                                     | 0.000           |
| Q1 TD 2026-27      |        | 0                                                                               | 0                                                                        | 113                                                             | 0                                                     | 0.000           |
| Till Q1 TD 2026-27 |        | 0                                                                               | 0                                                                        | 113                                                             | 0                                                     | 0.000           |
| YTD 2026-27        |        | 0                                                                               | 0                                                                        | 113                                                             | 0                                                     | 0.000           |

#### (2) System Average Interruption Frequency Index (SAIFI)

| Sr. No.            | Month  | Ni = Number of consumers who experienced a sustained interruption on ith feeder | Sum of consumers of i feeders which had experienced interruptions =Sum Ni. | Ni=Total number of consumers of the distribution Licensees area | SAIFI = (4)/(5) |
|--------------------|--------|---------------------------------------------------------------------------------|----------------------------------------------------------------------------|-----------------------------------------------------------------|-----------------|
| 1                  | 2      | 3                                                                               | 4                                                                          | 5                                                               | 6               |
| 1                  | Apr-26 | 0                                                                               | 0                                                                          | 113                                                             | 0.000           |
| 2                  | May-26 | 0                                                                               | 0                                                                          | 113                                                             | 0.000           |
| 3                  | Jun-26 | 0                                                                               | 0                                                                          | 113                                                             | 0.000           |
| Q1 TD 2026-27      |        | 0                                                                               | 0                                                                          | 113                                                             | 0.000           |
| Till Q1 TD 2026-27 |        | 0                                                                               | 0                                                                          | 113                                                             | 0.000           |
| YTD 2026-27        |        | 0                                                                               | 0                                                                          | 113                                                             | 0.000           |





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### EON KHARADI INFRASTRUCTURE PRIVATE LIMITED SEZ-I

Survey No.77,MIDC KNOWLEDGE PARK,KHARADI ,PUNE -411014

#### Annexure-V

#### Performance Report regarding Reliability Indices

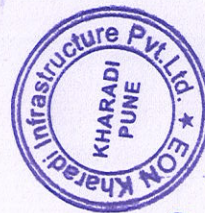
April-26 to June-26

#### (3) Customer Average Interruption Duration Index (CAIDI)

| Sr. No.            | Month  | SAIDI  | SAIFI | SAIDI / SAIFI |
|--------------------|--------|--------|-------|---------------|
| 1                  | 2      | 3      | 4     | 5             |
| 1                  | Apr-26 | 0.000  | 0.000 | 0.000         |
| 2                  | May-26 | 0.000  | 0.000 | 0.000         |
| 3                  | Jun-26 | 0.000  | 0.000 | 0.000         |
| Q1 TD 2026-27      |        | 0.000  | 0.000 | 0.000         |
| Till Q1 TD 2026-27 |        | 0.0000 | 0.000 | 0.000         |
| YTD 2026-27        |        | 0.0000 | 0.000 | 0.000         |

#### (4) Customer Average Interruption Duration Index (CAIDI) for HT Consumers

| Sr. No.            | Month  | Ni = Number of consumers who experienced a sustained interruption on ith feeder | Ri= Restoration time for each interruption event on ith feeder (minutes) | Sum (Ri*Ni) for all feeders (excluding agri. Feeders) | CAIDI = (5)/(3) |
|--------------------|--------|---------------------------------------------------------------------------------|--------------------------------------------------------------------------|-------------------------------------------------------|-----------------|
| 1                  | 2      | 3                                                                               | 4                                                                        | 5                                                     | 6               |
| 1                  | Apr-26 | 0.000                                                                           | 0.000                                                                    | 3                                                     | 0.000           |
| 2                  | May-26 | 0.000                                                                           | 0.000                                                                    | 3                                                     | 0.000           |
| 3                  | Jun-26 | 0.000                                                                           | 0.000                                                                    | 3                                                     | 0.000           |
| Q1 TD 2026-27      |        | 0.000                                                                           | 0.000                                                                    | 3                                                     | 0.000           |
| Till Q1 TD 2026-27 |        | 0.000                                                                           | 0.000                                                                    | 3                                                     | 0.000           |
| YTD 2026-27        |        | 0.000                                                                           | 0.000                                                                    | 3                                                     | 0.000           |



*[Handwritten Signature]*



EON Kharadi  
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## EON Kharadi Infrastructure Private Limited SEZ-I

Survey No.77,MIDC Knowledge Park,Kharadi,Pune-411014

### Annexure-V Performance Report regarding Reliability Indices

April-26 to June-26

#### (5) Customer Average Interruption Frequency Index (CAIFI)

| Sr. No.            | Month  | Ni = Total number of customer interruptions | Cn=Total number of customers interrupted | CAIFI = (3)/(4) |
|--------------------|--------|---------------------------------------------|------------------------------------------|-----------------|
| 1                  | 2      | 3                                           | 4                                        | 5               |
| 1                  | Apr-26 | 0                                           | 0                                        | 0.000           |
| 2                  | May-26 | 0                                           | 0                                        | 0.000           |
| 3                  | Jun-26 | 0                                           | 0                                        | 0.000           |
| Q1 TD 2026-27      |        | 0                                           | 0                                        | 0.000           |
| Till Q1 TD 2026-27 |        | 0                                           | 0                                        | 0.000           |
| YTD 2026-27        |        | 0                                           | 0                                        | 0.000           |

#### (6) Momentary Average Interruption Frequency Index (MAIFI)

| Sr. No.            | Month  | Mi = Number of momentary Interruptions (< 5min) | Ci=Number of consumers on the interrupted feeders | Ci=Total Number of consumers in the feeders in the area | MAIFI = (3*4)/(5) |
|--------------------|--------|-------------------------------------------------|---------------------------------------------------|---------------------------------------------------------|-------------------|
| 1                  | 2      | 3                                               | 4                                                 | 5                                                       | 6                 |
| 1                  | Apr-26 | 0                                               | 0                                                 | 113                                                     | 0.000             |
| 2                  | May-26 | 0                                               | 0                                                 | 113                                                     | 0.000             |
| 3                  | Jun-26 | 0                                               | 0                                                 | 113                                                     | 0.000             |
| Q1 TD 2026-27      |        | 0                                               | 0                                                 | 113                                                     | 0.000             |
| Till Q1 TD 2026-27 |        | 0                                               | 0                                                 | 113                                                     | 0.000             |
| YTD 2026-27        |        | 0                                               | 0                                                 | 113                                                     | 0.000             |



*[Signature]*