



**EON KHARADI**  
INFRASTRUCTURE PRIVATE LIMITED

**EON/Power Distribution/2023/480**

**Date:- 07<sup>th</sup> Jan 2022**

To,  
**The Secretary,**  
Maharashtra Electricity Regulatory Commission,  
13th Floor, Centre No.1, World Trade Centre,  
Cuffe Parade, Mumbai-400005  
[Fax: 22163976 E-Mail: mercindia@merc.gov.in]

**Subject** : Submission of Quarterly report (October-22 to December-22) as per Maharashtra Electricity Regulatory Commission (Electricity supply code and standards of performance of Distribution Licensees, including power quality) Regulations, 2021

Respected Sir,

We are submitting following Quarterly reports for the Q3 (FY 22-23) i.e., October-22 to December-22 of EON Kharadi Infrastructure Private Limited SEZ Phase I & are attached herewith this letter.

1. Quarterly Reports for Q3 (FY22-23) Annexure I to Annexure V

This submission is in compliance of Clause 27 of Maharashtra Electricity Regulatory Commission (Electricity supply code and standards of performance of Distribution Licensees, including power quality) Regulations, 2021

This is for your kind information please.

Thanking You,



Authorized Signatory  
EON Kharadi Infrastructure Private Limited SEZ Phase I

**Enclosures:**

1. Quarterly Reports for Q3 (FY22-23) Annexure I to Annexure V



EON KHARADI  
INFRASTRUCTURE PRIVATE LIMITED

**EON KHARADI INFRASTRUCTURE PRIVATE LIMITED SEZ-I**

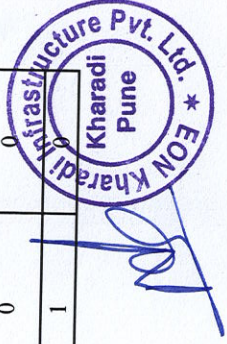
Survey No.77,MIDC KNOWLEDGE PARK,KHARADI, PUNE -411014

October 22 to December 22

**Annexure-I**

**Standards of Performance Level by the Distribution Licensee**

| Sr. No. | Parameters   | Area  | Pending complaint nos. (previous Quarter) | Complaints in current Qtr. | Total complaints | No. of complaints addressed     |                           |                            | Pending complaints at end of Qtr. |
|---------|--|-------|---|----------------------------|------------------|---------------------------------|---------------------------|----------------------------|-----------------------------------|
|         |  |       |   |                            |                  | Within Standards of performance | More than stipulated time | Total complaints redressed |                                   |
|         | a  | b     | c   | d                          | e=c+d            | f                               | g                         | h=f+g                      | i=e-h                             |
| 1       | Intimation of charges where supply to dedicated or after extension /augmentation | Urban | 0   | 0                          | 0                | 0                               | 0                         | 0                          | 0                                 |
| 2       | New connection / add. load where supply from existing line.                      |       | 0   | 0                          | 0                | 0                               | 0                         | 0                          | 0                                 |
| 3       | New connection / add. Load where supply after extension / augmentation.          |       | 0   | 0                          | 0                | 0                               | 0                         | 0                          | 0                                 |
| 4       | New connection / add. Load where supply after commissioning of sub-station.      |       | 0   | 0                          | 0                | 0                               | 0                         | 0                          | 0                                 |
| 5       | Shifting of Meter / service Line   | Urban | 0   | 0                          | 0                | 0                               | 0                         | 0                          | 0                                 |
| 6       | Reconnection of supply after payment of dues.                                    | Urban | 0   | 0                          | 0                | 0                               | 0                         | 0                          | 0                                 |
| 7       | Change of Name   |       | 0   | 1                          | 1                | 1                               | 0                         | 1                          | 0                                 |



|    |   |       |   |   |   |   |   |   |   |   |   |   |   |
|----|---|-------|---|---|---|---|---|---|---|---|---|---|---|
| 8  | Change of category                            |       | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 9  | Fuse off call                                 | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 10 | Break down of Over head Line                  | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 11 | Underground Cable fault /Bus Riser Fault      | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 12 | Transformer and Associated Switchgear Failure | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 13 | Meter Reading                                 |       | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 14 | Replacement of Faulty Meter                   | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 15 | Replacement of Burnt Meter                    | Urban | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 16 | Billing Complaint                             |       | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 17 | Quality of Supply (Specify the Parameter)     |       | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |



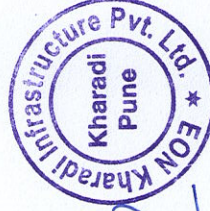

**EON KHARADI INFRASTRUCTURE PRIVATE LIMITED SEZ-I**  
Survey No.77,MIDC KNOWLEDGE PARK,KHARADI ,PUNE -411014

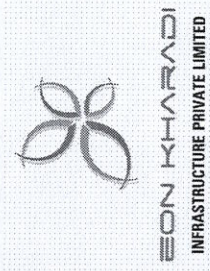
October 22 to December 22

**Annexure-II**

**Report of individual Complaints where Compensation has been paid**

| Sr. No. | Complaint No | Date of Filing Complaint/Automatic Compensation | Consumer No | Name and address of Consumer | Nature of Complaint | Reference Standard of Performance | Amount of Compensation (Rs) | Date of payment of Compensation (DD/MM/YYYY) |
|---------|--------------|---|-------------|------------------------------|---------------------|-----------------------------------|-----------------------------|--|
| (1)     | (2)          | (3)   | (4)         | (5)                          | (6)                 | (7)                               | (8)                         | (9)  |
| I       | NIL          | NIL   | NIL         | NIL                          | NIL                 | NIL                               | NIL                         | NIL  |





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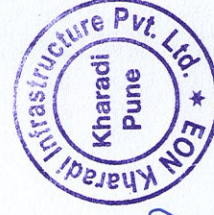
## EON KHARADI INFRASTRUCTURE PRIVATE LIMITED SEZ-I

Survey No. 77, MIDC KNOWLEDGE PARK, KHARADI, PUNE - 411014

October 22 to December 22

### Annexure-III Report of action on Faulty Meters (1 Phase/ 3 Phase)

| Sr. No. | Name of Distribution Licensee                    | Reference to Overall Standards | Faulty Meters at start of the Quarter. (Nos.) | Faulty Meters added during Quarter. (Nos.) | Total Faulty Meters (Nos.) | Meters rectified /replaced (Nos.) | Faulty Meters pending at end of Quarter. (Nos.) |
|---------|--|--------------------------------|---|--|----------------------------|-----------------------------------|---|
| (1)     | (2)  | (3)                            | (4)   | (5)  | (6)                        | (7)                               | (8)   |
| 1       | EON KHARADI INFRASTRUCTURE PRIVATE LIMITED SEZ-I | 0                              | 0   | 0  | 0                          | 0                                 | 0   |





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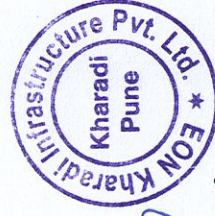
Survey No.77,MIDC KNOWLEDGE PARK,KHARADI ,PUNE -411014

October 22 to December 22

**Annexure-IV**

**Report of Installation of Meters**

| Sr. No. | Name of Distribution Licensee                    | Total Agriculture Connections at start of the Quarter (Nos.) | Metered Agriculture Connections at start of the Quarter (Nos.) | New Metered Agriculture Connections released during the Quarter (Nos.) | Unmetered Agriculture Connections at start of the Quarter (Nos.) | New Unmetered Agriculture Connections released during the Quarter (Nos.) | Meters installed to unmetered connections during the Quarter. (Nos.) | Unmetered Agriculture Connections at end of the Quarter (Nos.) | Pending complaints at end of Qtr. | Total Agriculture Connections at end of the Quarter (Nos.) |
|---------|--|--|--|--|--|--|--|--|-----------------------------------|--|
| (1)     | (2)  | (3)  | (4)  | (5)  | (6)  | (7)  | (8)  | (9=6+7-8)  | (10=4+5+8)                        | (9+10)   |
| 1       | EON KHARADI INFRASTRUCTURE PRIVATE LIMITED SEZ-I | NA   | NA   | NA   | NA   | NA   | NA   | NA   | NA                                | NA   |





**EON KHARADI INFRASTRUCTURE PRIVATE LIMITED SEZ-I**

Survey No.77,MIDC KNOWLEDGE PARK,KHARADI ,PUNE -411014

**Annexure-V**

**Performance Report regarding Reliability Indices**

October 22 to December 22

**(1) System Average Interruption Duration Index (SAIDI)**

| Sr. No.            | Month         | Ni = Number of consumers who experienced a sustained interruption on ith feeder | Ri= Restoration time for each interruption event on ith feeder (minutes) | Nt=Total number of consumers of the distribution Licensees area | Sum (Ri*Ni) for all feeders (excluding agri. Feeders) | SAIDI = (6)/(5) |
|--------------------|---------------|---|--|---|---|-----------------|
| 1                  | 2             | 3   | 4  | 5   | 6   | 7               |
| 1                  | October 2022  | 0   | 0  | 122   | 0   | 0.000           |
| 2                  | November 2022 | 0   | 0  | 121   | 0   | 0.000           |
| 3                  | December 2022 | 0   | 0  | 120   | 0   | 0.000           |
| Q3TD 2022-23       |               | 0   | 0  | 120   | 0   | 0.000           |
| Till Q3 TD 2022-23 |               | 0   | 0  | 120   | 0   | 0.000           |
| <b>YTD 2022-23</b> |               | <b>0</b>  | <b>0</b>   | <b>120</b>  | <b>0</b>  | <b>0.000</b>    |



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**Annexure-V**

**Performance Report regarding Reliability Indices**

October 22 to December 22

**(2) System Average Interruption Frequency Index (SAIFI)**

| Sr. No.            | Month         | Ni = Number of consumers who experienced a sustained interruption on ith feeder | Sum of consumers of i feeders which had experienced interruptions =Sum Ni. | Nt=Total number of consumers of the distribution Licensees area | SAIFI = (4)/(5) |
|--------------------|---------------|---|--|---|-----------------|
| 1                  | 2             | 3   | 4  | 5   | 6               |
| 1                  | October 2022  | 0   | 0  | 122   | 0.000           |
| 2                  | November 2022 | 0   | 0  | 121   | 0.000           |
| 3                  | December 2022 | 0   | 0  | 120   | 0.000           |
| Q3TD 2022-23       |               | 0   | 0  | 120   | 0.000           |
| Till Q3 TD 2022-23 |               | 0   | 0  | 120   | 0.000           |
| <b>YTD 2022-23</b> |               | <b>0</b>  | <b>0</b>   | <b>120</b>  | <b>0.000</b>    |





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**Annexure-V  
Performance Report regarding Reliability Indices**

October 22 to December 22

**(3) Customer Average Interruption Duration Index (CAIDI)**

| Sr. No.            | Month         | SAIDI         | SAIFI        | SAIDI / SAIFI |
|--------------------|---------------|---------------|--------------|---------------|
| 1                  | 2             | 3             | 4            | 5             |
| 1                  | October 2022  | 0.000         | 0.000        | 0.000         |
| 2                  | November 2022 | 0.000         | 0.000        | 0.000         |
| 3                  | December 2022 | 0.000         | 0.000        | 0.000         |
| Q3TD 2022-23       |               | 0.000         | 0.000        | 0.000         |
| Till Q3 TD 2022-23 |               | <b>0.0000</b> | <b>0.000</b> | <b>0.000</b>  |
| YTD 2022-23        |               | <b>0.0000</b> | <b>0.000</b> | <b>0.000</b>  |

**(4) Customer Average Interruption Duration Index (CAIDI) for HT Consumers**

| Sr. No.            | Month         | Ni = Number of consumers who experienced a sustained interruption on ith feeder | Ri= Restoration time for each interruption event on ith feeder (minutes) | Sum (Ri*Ni) for all feeders (excluding agri. Feeders) | CAIDI = (5)/(3) |
|--------------------|---------------|---|--|---|-----------------|
| 1                  | 2             | 3   | 4  | 5   | 6               |
| 1                  | October 2022  | 0.000   | 0.000  | 3   | 0.000           |
| 2                  | November 2022 | 0.000   | 0.000  | 3   | 0.000           |
| 3                  | December 2022 | 0.000   | 0.000  | 3   | 0.000           |
| Q3TD 2022-23       |               | 0.000   | 0.000  | 3   | 0.000           |
| Till Q3 TD 2022-23 |               | 0.000   | 0.000  | 3   | 0.000           |
| YTD 2022-23        |               | 0.000   | 0.000  | 3   | 0.000           |

